

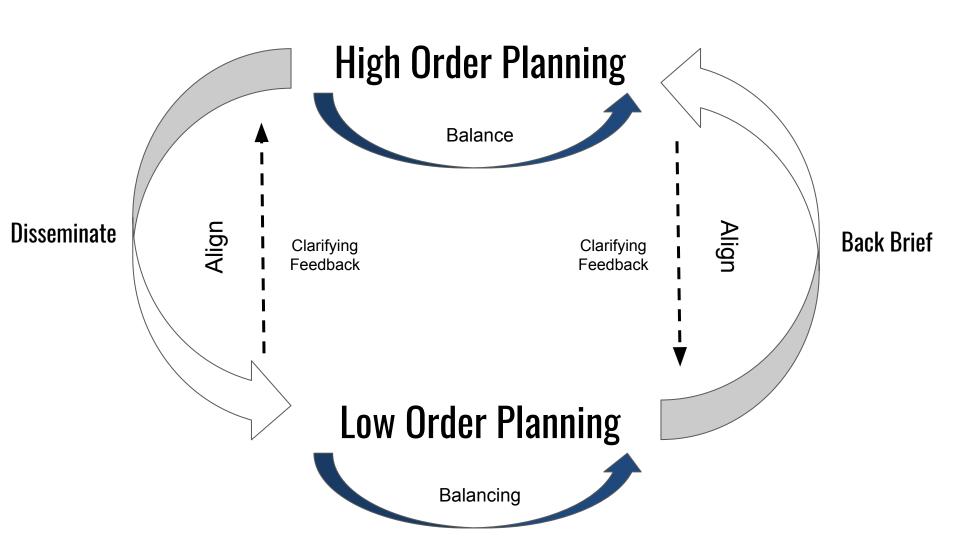
## Definition: Strategy Deployment

A communications & alignment technique.

Not strategy \*design\*.

"A well deployed strategy becomes a decision making framework that provides internal focus for external value creation."

	Artifact	Output	Role Level
Company	Vision	Societal/Industry Improvement (5-10 years)	Strategic Leadership
	Intents	Market Problem Hypotheses (3-5 years)	Strategic Leadership
Products	Inititatives	Customer/User Problem Hypotheses (12-18 months)	Operational Leadership
	Options	Customer/User Solution Hypotheses (2-12 weeks*)	Tactical Leadership

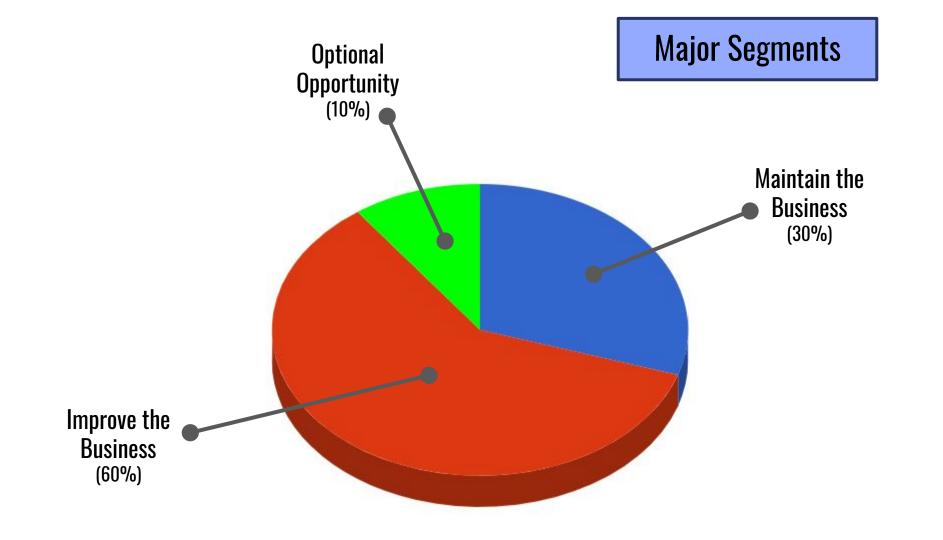


### Definition: Portfolio Plan

A budget allocation & investment plan.

Not a hierarchical list of projects!!!

"A spending plan for an organization's maintaining, opportunistic, and value-add activities to achieve measurable outcomes."

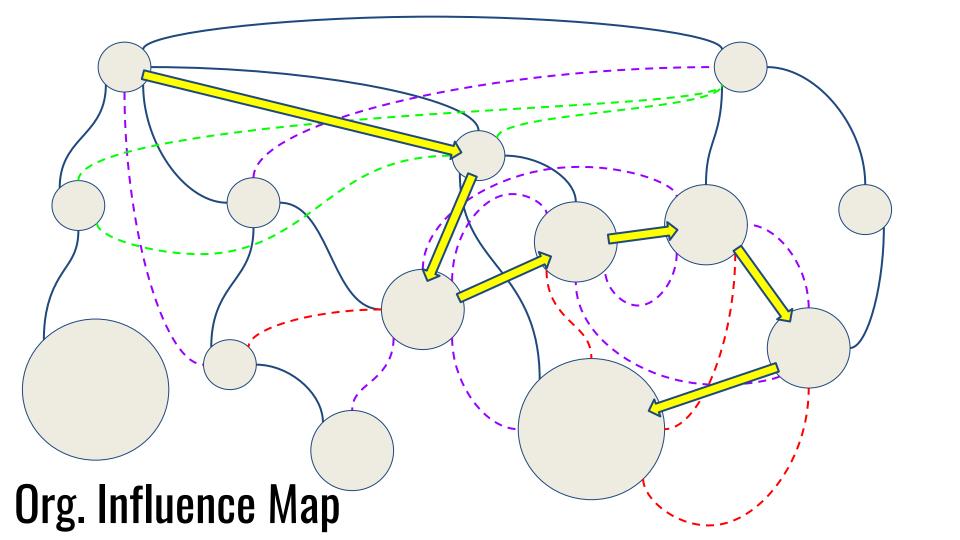




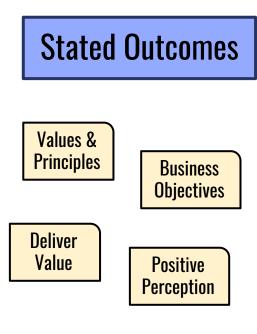
## Definition: Organization Design

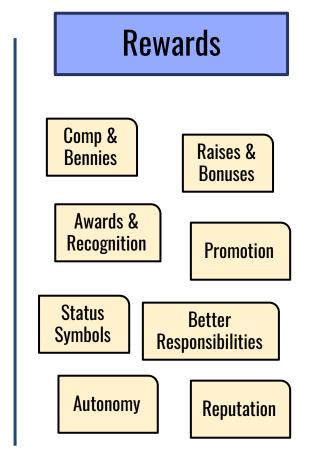
A subset of social systems design.

"Intentionally influencing a social system so that its processes and structures, both explicit and implicit, are better configured to achieve its desired outcomes."



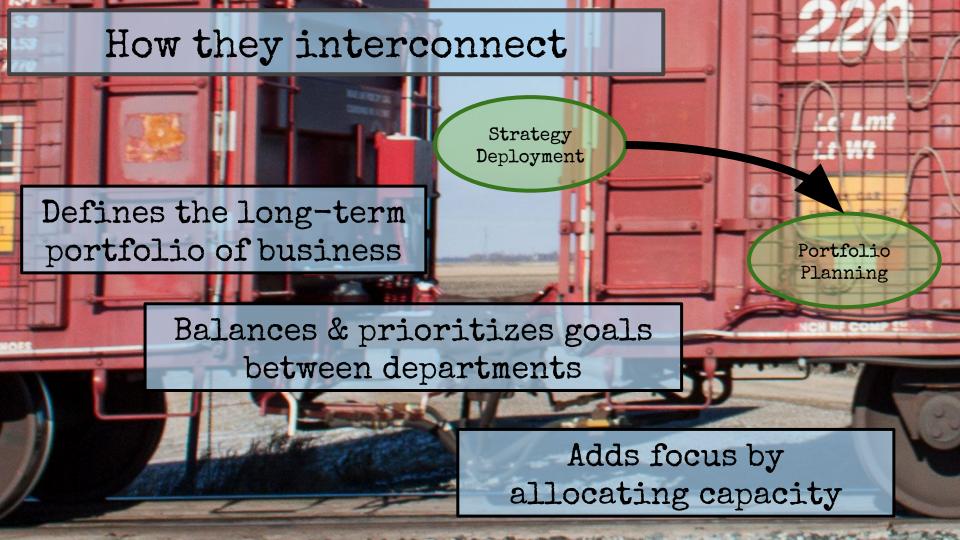
# **Rewards-Outcomes Alignment**

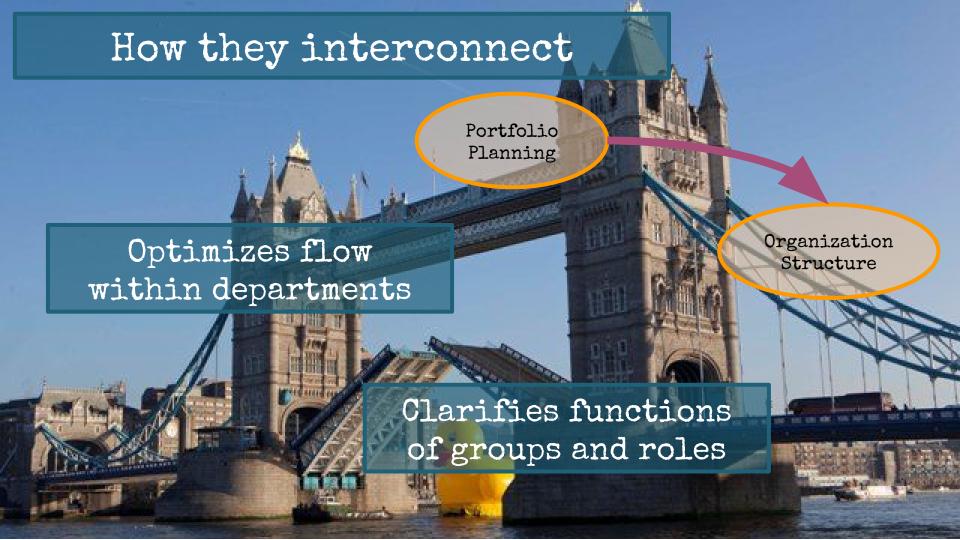


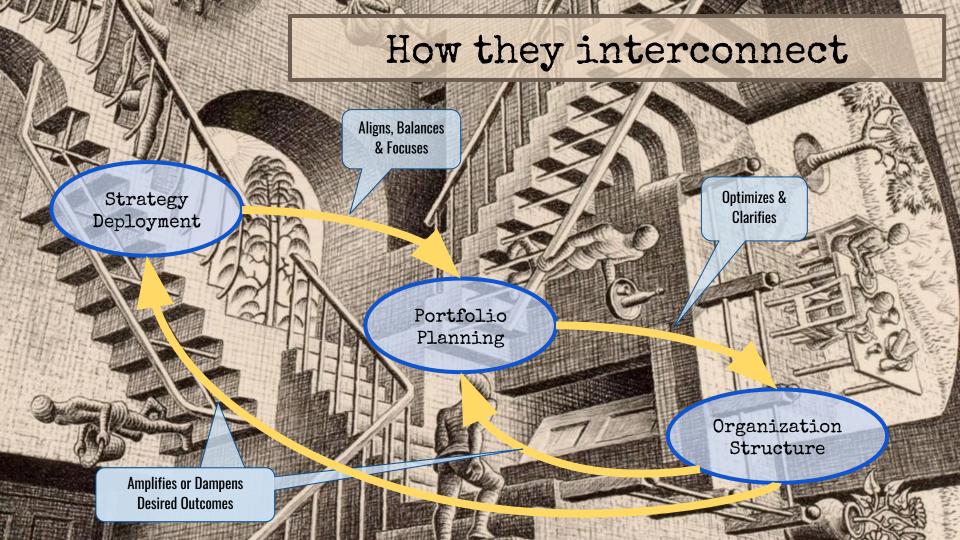


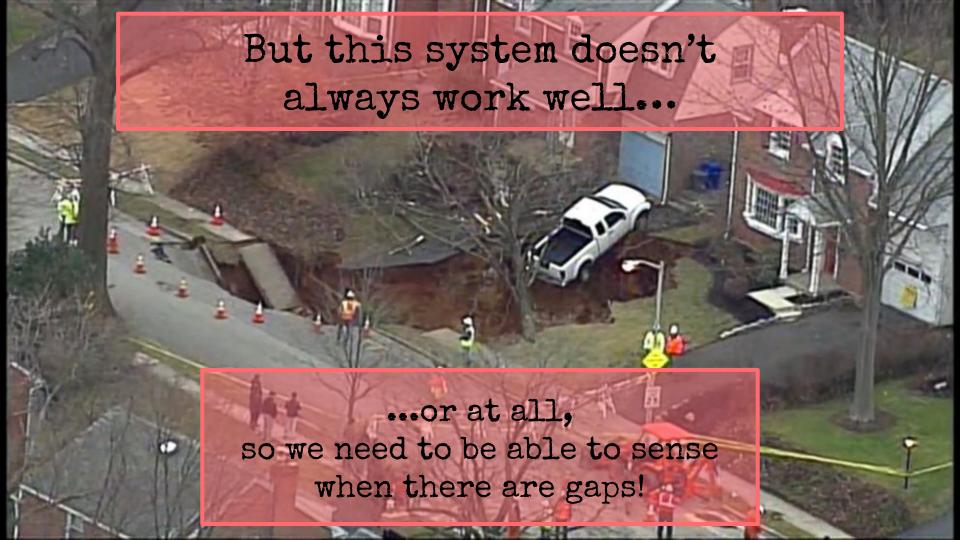
#### **Actual Outcomes**

Burn out Demotivation Low quality Too much work in process Low teamwork Creating problems to fix Hero worship Inter-dept conflict Not doing what best for org Low professional development Low personal development Hiding/keeping critical info Staying when it's not good for anyone Low learning Not enough risk taking Low experimentation Low innovation Low effort in general Poor communication









# Sensing gaps in Strategy Deployment

Do you grok the "rally cry"?

Can you trace your work?

Cross-project multitasking?





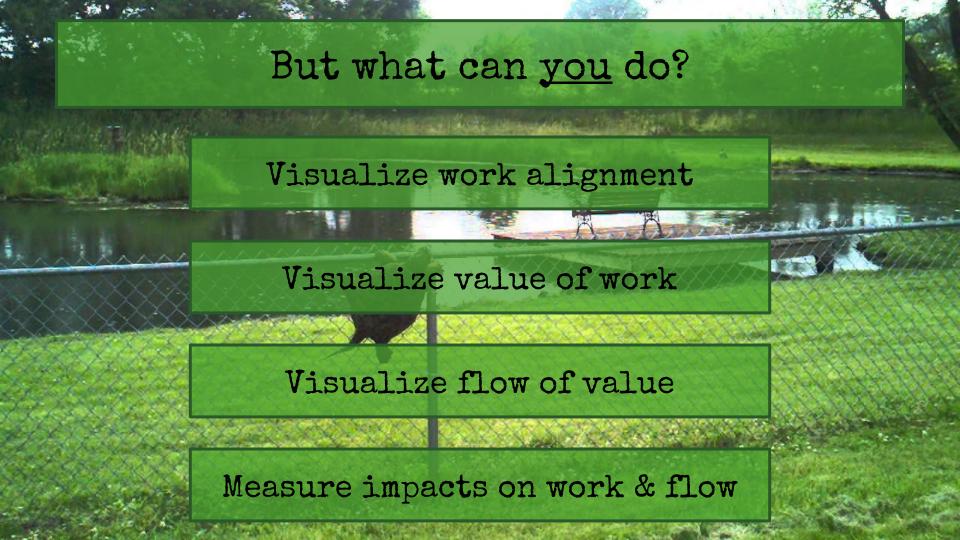
# Sensing gaps in Organization Design

Too much higher-up approval?

Too many hand-offs?



Blame masked as accountability?



## Visualize work alignment

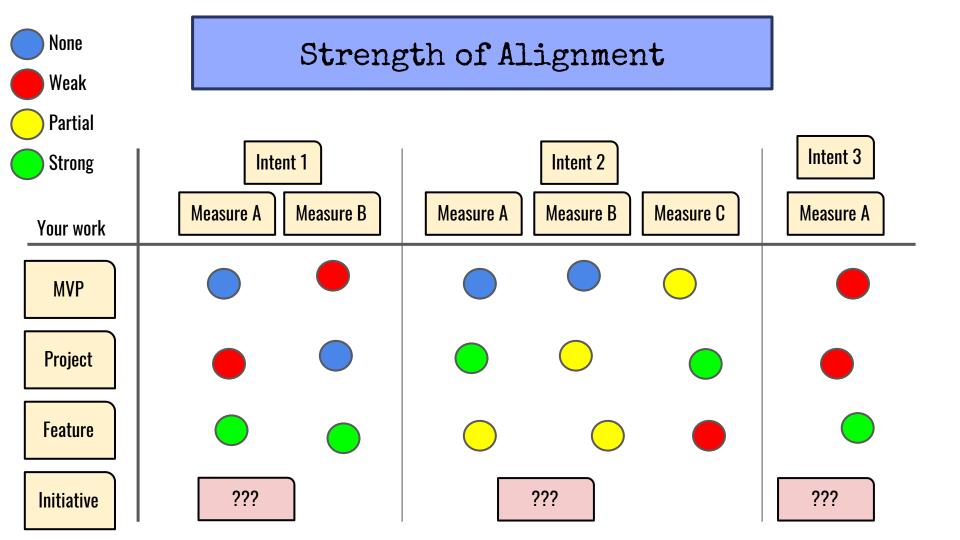
Strategic intents with measures

Strength of work alignment

Show you don't know!

# Intents & Measures

Strategic Intents	Success Measures	
Intent 1	Measure A  Measure B	
Intent 2	Measure B  Measure C	
Intent 3	Measure A	





## A simple charter canvas

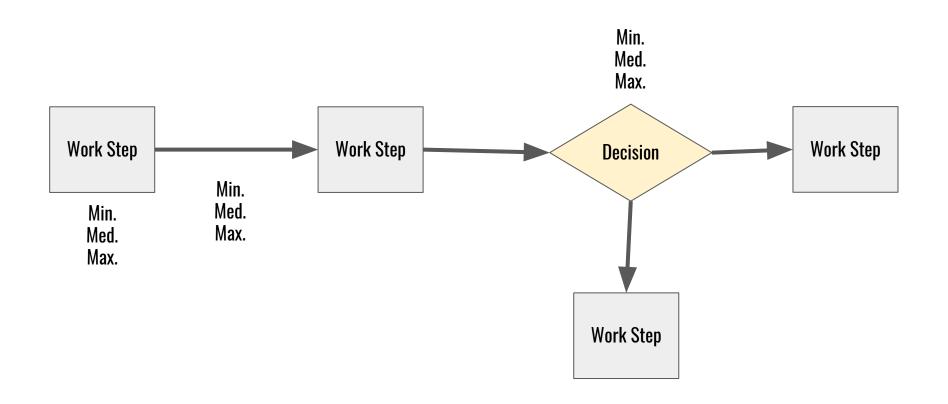
Working name:	Important Date:		
The general problem you want to improve:		How you know it's a problem:	
Top 3 groups that experience the problem:  1) 2) 3)		The specific problems they have:	
Risky assumptions:	Value prop for y	you:	Others involved:
A brief pitch:			

## Cost of Delay & Priority

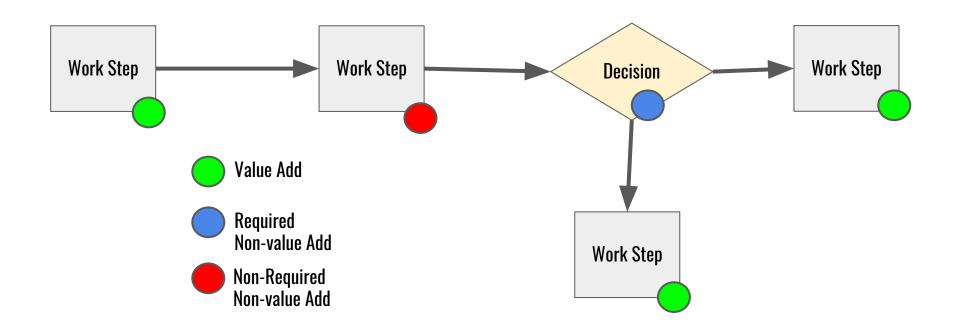
	Your work	Cost of Delay	Yelp Value
1)	MVP	X dollars / year	\$\$\$\$\$
2)	Project	Y subscriptions / month	SSSSS
3)	Feature	Z referrals / quarter	SSSSS
4)	Initiative	???	SSSSS



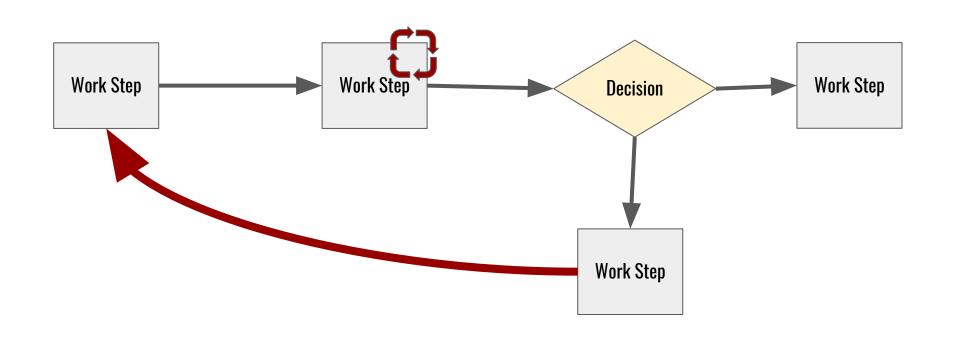
### Show wait/queues & times



#### Show non-value add activities



#### Find "swirlies of doom"



## Measure impacts on work & flow

Capacity Usage

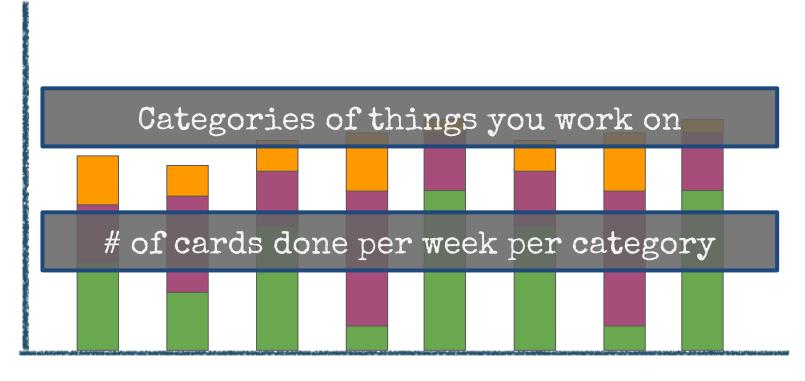
Impediment Impact

Cycle Time Frequency

Probabilistic Forecasting

Process Cycle Efficiency





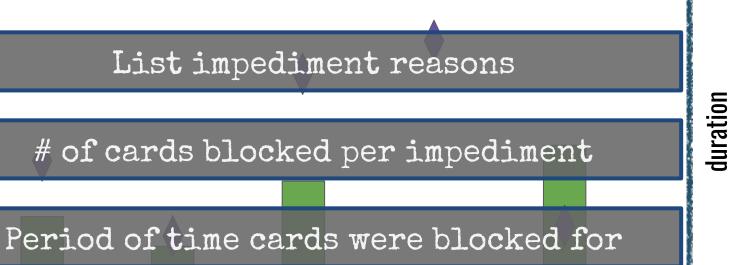
Week of year

# of cards

Impediment Reason

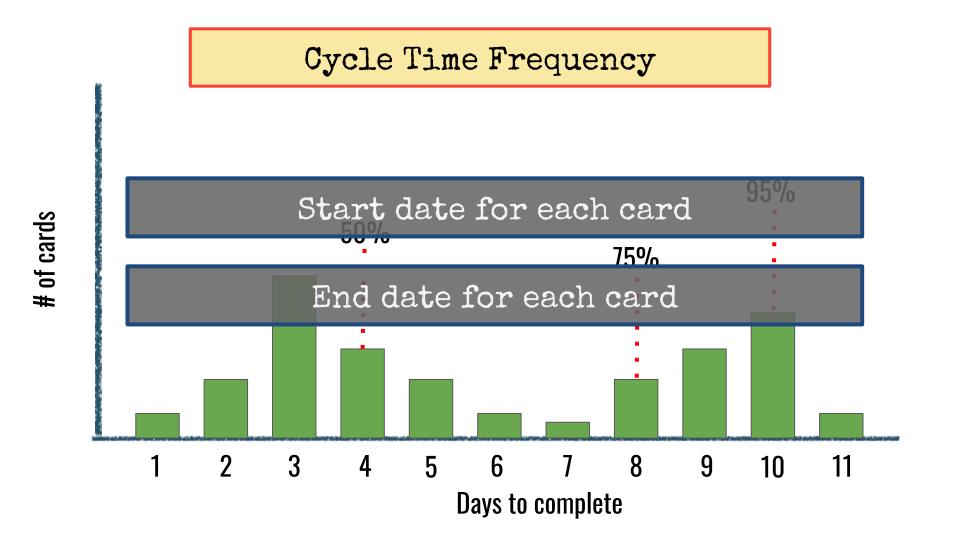
Impediment Reason

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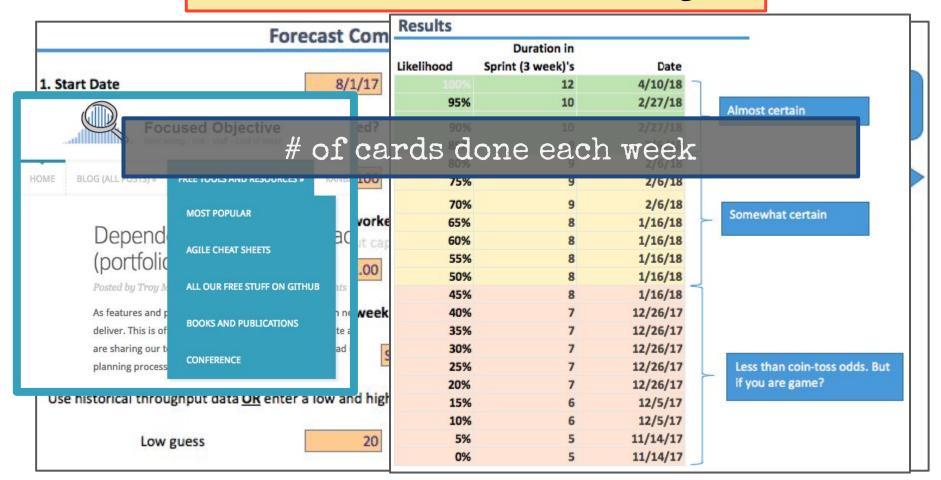


Impediment Reason

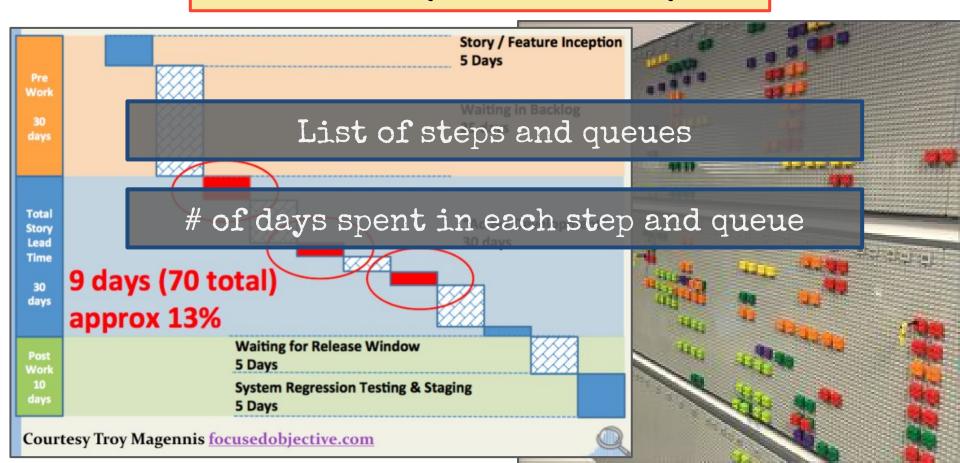
Impediment Reason



#### Probabilistic Forecasting



### Process Cycle Efficiency



# In summary...

Strategy deployment, portfolio planning & organization design create a system that can provide alignment, balance, focus, optimization & clarification to a business...but tends to not work well.

Gaps can be sensed through numerous downstream impacts such as multi-tasking, unclear priorities, too many hand-offs and a blame culture.

You can influence change by visualizing alignment, value, and flow of work as well as measuring impacts on work and flow.

### Stay In Touch?

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